

# Welcome To ISO Certification

We are "Global Certification Services" a leading independent assessment and certification body providing quality certification services to a wide variety of business and organization.

The **International Organization for Standardization (ISO)** is the world's most recognized and largest developer of international Standards. **ISO** is an independent, non-governmental organization made up of members from the national standards bodies of **162** countries, coordinated by the Central Secretariat in Switzerland. The **19,000** standards developed are all entirely voluntary and provide helpful information to businesses around the world by providing specifications on products, services and good practice, helping to make industry more efficient and effective. Developed through global consensus, they help to break down barriers to international trade.

This is the name of series not a certificate started in 1987. First revision in 1994. Third revision in 2008, which is the latest.

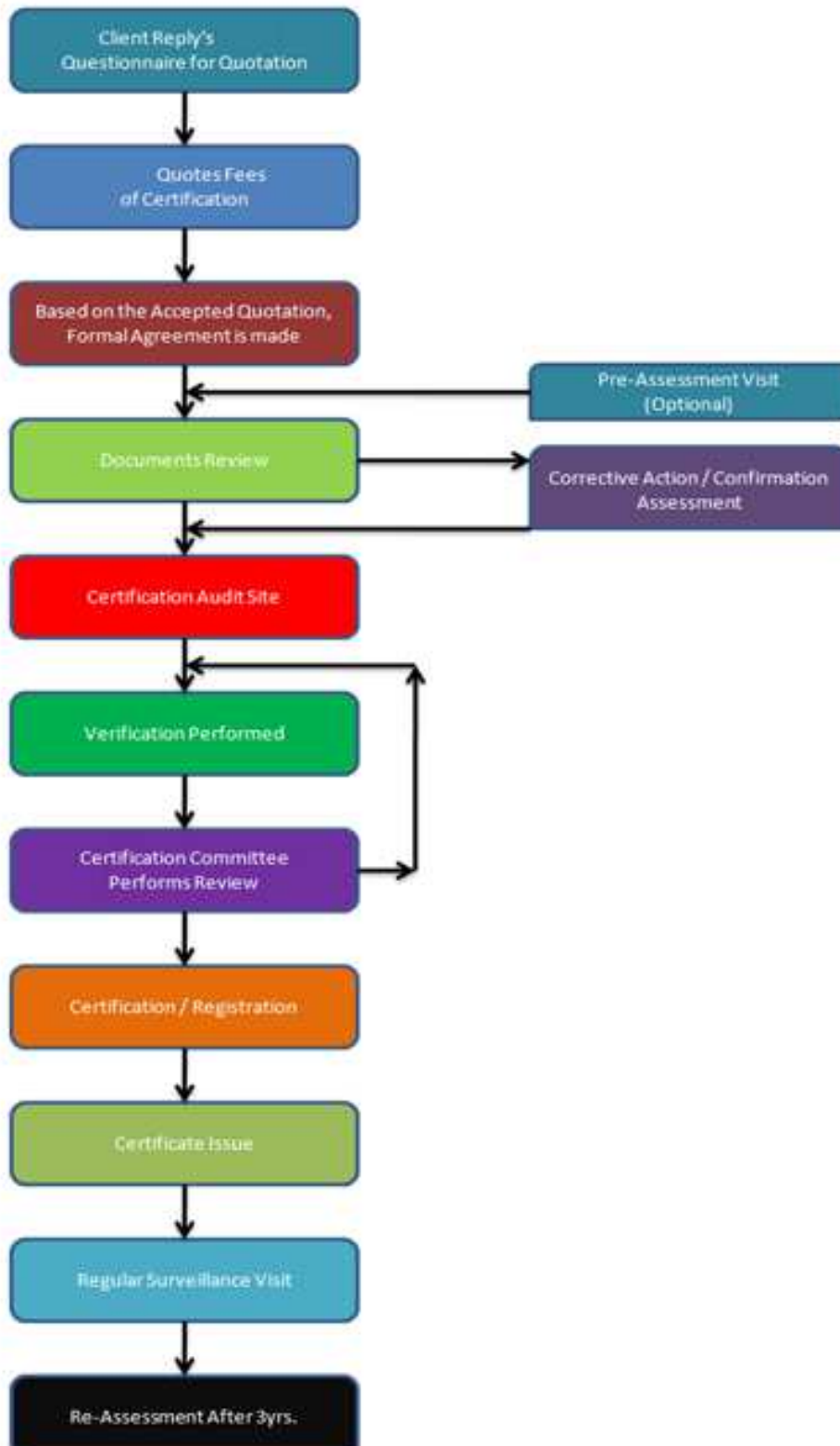
## **ISO 9001/9002:1994**

This revision shall become obsolete on 15th Dec 2003. Such clients shall get their certificates upgraded to

## **ISO 9001: 2008**

Validity of the certificate is three years. This requires one certification audit and surveillance audits depending on the performance of your system.

# CERTIFICATION PROCESS



## Why ISO?

**ISO** certification is a statement to your stakeholders, employees and senior management that the business wishes to operate to a set framework in order to achieve its company objectives. Be this customer satisfaction objectives, production objectives or environmental objectives etc.

It can also ensure a smooth line of communication between employees, suppliers and customers at all times.

**ISO** certification ensures a systematic approach to quality management that has been tested to work, ensuring that:

- Meet customer requirements and satisfaction is pretty much guaranteed
- Improve company and product quality
- Increase customer satisfaction with your products
- Document, understand, and communicate your company processes
- Develop a professional culture and better employee morale
- Improve the consistency of your operations
- Develop a professional culture and better employee morale
- Improve the consistency of your operations
- Keep management and employees focused on quality

In essence, being **ISO** certified is a statement that the customer's time, money and effort will not be wasted and that the company's methods have been tested, audited and certified to be fully functional and highly effective.

## Benefits of ISO

### Internal Benefits

- Better **management** of core business processes.
- Increased **awareness** of quality among staff.
- Improved **productivity** and quality.
- Improved internal **communications**.
- Reduced **wastage** and **cost** per unit/service

### External Benefits

- Competitive Advantage
- Improves Customer Demand
- Protect Your Business
- Your competitors Are doing It
- Easy & cost Effective
- Quality for Government Contracts

## ISO certification process

- Gap analysis of the system
- Preparation of quality policy & Establishing quality objectives
- Preparing quality manual & related document
- Training of staff & other responsibility holders.
- Pre-audit
- Certification audit

## We are providing ISO Certification

1. ISO 9001:2008 (QMS)
2. ISO 14001:2004 (EMS)
3. ISO 22000:2005 (FSMS)
4. ISO 27001:2005 (ISMS)

### 1. ISO 9001:2008 (QMS)

We provide **ISO 9001:2008** services to which quality management principles including a strong customer focus, the motivation and implication of top management, the process approach and continual improvement forms the core of this certification. The Quality management certificate provided by us gives competitive edge to companies and helps in ensuring consistent customer satisfaction, quality product and services which in turn brings many business benefits.

In **ISO 9001** Certification, highly competent market industries with **ISO 9001 2008** certification hold a distinguished position. These industries hold an advantage over others and have gained trust credibility. The **ISO 9001:2008** quality certification is based on the following eight fundamental quality management principles:

It deals with Organizations **Quality Management Systems**. It would cover systematic approach through record For Marketing system, Customer's Complaints handling, Design & development, production Planning/ Process Control & Monitoring, Shortages, Quality control & calibration, rejection or rework monitoring, Machine breakdown monitoring, Neat working place, Training of Management and Staff, Internal audit & management reviews.

### The advantages of being ISO 9001:2008:

- Organization commitment towards quality can be established.
- Makes Organization systematic. Reduces dependence on individuals.
- Increases organizations acceptance in the market.
- Better chances of getting National/ International orders through tenders.
- Cost saving due to reduced time and effort.
- Reduces wastage/ rejections.
- When systems are implemented properly the organizations profitability increases by 2-10%

- When MIS is in place, the monitoring of all-important parameters of business is much easier and it improves profitability by 5-10%.
- Reduced cost of waste management
- Savings in consumption of energy and materials
- Lower distribution costs
- Improved corporate image among regulators, customers and the public

## ISO 9001:2008

ISO 9001:2008 lays the guidelines and criteria for quality management system and is the only standard in the family that can be certified to. It can be used by any organization, large or small irrespective of its field or activity. This standard is being implemented by over million companies and organization across the world.

Auditing is a very important part of ISO 9001:2008 ensuring that the guidelines and criteria are met.

## QMS HIERARCHY



## 2. ISO 14001:2004 (EMS)

A Compliance with **ISO 14000:2004** certification series highlights adherence with **Environmental Management** standards developed by the International Organization for Standardization (ISO). ISO one of the world's principal voluntary standards development bodies. The ISO 14000:2004 certification standards are designed to provide an internationally recognized framework for environmental management, measurement, evaluation and auditing.

We provide ISO 14001:2004 services that sets out the criteria for an environmental management system and can be certified to. It does not state requirements for environmental performance, but maps out a framework that a company or organization can follow to set up an effective environmental management system. It can be used by any organization regardless of its activity or sector.

International Standards **ISO 14001:2004** intended to provide organizations with the elements of an effective **Environmental Management System** (EMS) that can be integrated with other management requirements and help organizations to achieve environmental and economic goals.

### **The advantages of being ISO 14001:2004:**

- Process improvement.
- Environmental cost reduction.
- Better relationships with regulators
- Better relationships with insurers, investors, and financial markets
- Product improvement
- Marketing advantages
- Better control of liabilities
- Reduced regulatory burden
- Protection of company image and name
- Demonstration of responsible management

**"All ISO Certifications are Valid for Three Years from the Date of Issue."**